

LIMITED WARRANTY

1. (A) ONE YEAR PARTS WARRANTY - MITSUBISHI ELECTRIC & ELECTRONICS INC., USA (“MEUS”) warrants to the original end-user of this product that should it prove defective due to improper workmanship and/or material under normal use for a period of one year from the date of installation, MEUS will repair or replace, at its option, any defective part without charge for the part. Replacement parts are warranted for the remainder of the original warranty period.
(B) THIS WARRANTY DOES NOT INCLUDE LABOR or other costs incurred for servicing, repairing, removing, installing, shipping or handling of either defective or replacement parts, or complete unit. Such costs may be covered by a separate warranty provided by the installer, for which MEUS bears no responsibility whatsoever.
(C) EXTENDED 5-YEAR COMPRESSOR WARRANTY - During the second through sixth year from the date of installation, should the compressor prove defective due to improper workmanship and/or material, MEUS will furnish a replacement compressor, at no charge, which shall be warranted for the remainder of the original warranty period. LABOR IS NOT INCLUDED.
(D) EXTENDED 4-YEAR PARTS WARRANTY – For qualified CITY MULTI Diamond Installations (Any project designed by a Diamond Designer, installed by a CITY MULTI Diamond Dealer with a completed and approved commissioning report.) - During the second through fifth year from the date of installation, should a part prove defective due to improper workmanship and/or material, MEUS will furnish a replacement part, at no charge, which shall be warranted for the remainder of the original warranty period. LABOR IS NOT INCLUDED.
(E) NOTICE. To obtain warranty service and/or parts replacement, you must notify an authorized an MEUS/HVAC CITY MULTI Diamond Dealer or contractor of any defect within the applicable warranty period.
2. Any defective part to be replaced must be made available to MEUS in exchange for the replacement part. You must present proof of the original date of installation of the product in order to establish the effective date of the warranty. Otherwise the effective date will be deemed to be the date of manufacture plus thirty (30) days. The return of the owner registration card is not a condition of warranty coverage. However, please detach and return it so that we can contact you should a question of safety arise which could affect you.
3. TO OBTAIN WARRANTY SERVICE, please contact your MEUS/HVAC CITY MULTI Diamond Dealer who installed this product. If your MEUS/HVAC CITY MULTI Diamond Dealer needs assistance, his distributor is available for consultation, and MEUS supports his distributor’s efforts. This limited warranty applies only while the unit remains at the site of the original installation (except for mobile home installations) and only to units installed within the continental United States, Alaska and Hawaii. This limited warranty applies only if the unit is installed and operated in accordance with MEUS’s instructions and in compliance with applicable local installation and building codes and good trade practices.
4. THIS WARRANTY DOES NOT COVER damages caused by: (a) accident, abuse, negligence, or misuse; (b) operating the product in a corrosive atmosphere containing chlorine, fluorine or any other damaging chemicals; (c) modification, alteration, repair or service by anyone other than an authorized MEUS dealer or contractor; (d) improper matching or application of the product or components; (e) failure to provide proper maintenance and service to the product according to manufacturer’s instructions; (f) installation or operating of the product in a manner contrary to the instructions of the manufacturer; (g) lightning, fluctuations in electrical power or other acts of God. This limited warranty also excludes all costs of installation, disconnection or dismantling the product, parts used in connection with normal maintenance such as filters or belts and owner-required maintenance. Consult the instructions enclosed with the product for information regarding recommended maintenance.
5. No one is authorized to change this LIMITED WARRANTY in any respect, or to create for us any other obligation or liability in connection with this product.
6. **YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED, AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE UNDER EXPRESSLY LIMITED TO TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. NO CIRCUMSTANCES SHALL MEUS BE LIABLE TO THE OWNER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS PRODUCT, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE.**
7. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental, special or consequential damages, so the above limitations or exclusions may not apply to you.
8. This warranty gives your specific legal rights, and you may also have other rights which vary from state to state.
9. This warranty is valid only in the U.S.A. and not transferable.

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