

Mitsubishi Electric CITY MULTI® Split Air-conditioner and Heat-pump Systems LIMITED WARRANTY

The Cooling & Heating Division of MITSUBISHI ELECTRIC US, INC. ("MEUS") warrants to the original owner of this CITY MULTI system ("System") when properly installed by a licensed HVAC contractor under applicable local and state laws in the continental United States, Alaska and Hawaii as follows.

A. ONE-YEAR PARTS WARRANTY. The parts are warranted for a period of one (1) year to the original owner of this System. If it should prove defective due to improper workmanship and/or material for a period of one (1) year from the date of installation, MEUS will replace any defective part without charge for the part. Replacement parts are warranted for the remainder of the original 1-year warranty period. Parts used for replacement may be of like kind and quality and may be new or remanufactured. Defective parts must be made available to MEUS in exchange for the replacement part and become the property of MEUS.

B. SEVEN-YEAR COMPRESSOR WARRANTY. The compressor is warranted for a total period of seven (7) years to the original owner of this System. If the compressor should prove defective due to improper workmanship and/or material for a period of seven (7) years from the date of installation, MEUS will replace any defective compressor without charge for the compressor. Replacement compressors are warranted for the remainder of this 7-year warranty period. Compressors used for replacement may be of like kind and quality and may be new or remanufactured. Defective compressors must be made available to MEUS in exchange for the replacement compressor and become the property of MEUS.

C. For RESIDENTIAL installations of CITY MULTI R2-, WR2-, Y- and WY-Series Systems installed in a residence (1) by a licensed HVAC contractor that has successfully completed the Mitsubishi Electric Cooling & Heating three-day service course and (2) with a complete and approved commissioning report, MEUS extends the parts warranty in paragraph A as follows.

ADDITIONAL FOUR-YEAR PARTS WARRANTY. Parts are warranted for an additional four (4) years from the second (2nd) through fifth (5th) year from the date of verified proper start up of the System after proper installation described above. MEUS will provide a replacement for any defective part without charge for the part. Replacement parts are warranted for the remainder of this 1 + 4 year warranty period. Parts used for replacement may be replaced with those of like kind and quality and may be new or remanufactured. Defective parts must be made available to MEUS in exchange for the replacement part and become the property of MEUS.

D. For RESIDENTIAL or COMMERCIAL installations of CITY MULTI S-Series System installed (1) by a licensed HVAC contractor that has successfully completed the Mitsubishi Electric one-day S-Series [PUMY model eight-zone heat pump system] service course and (2) with a complete and approved commissioning report, MEUS extends the parts warranty in paragraph A as follows.

ADDITIONAL SIX-YEAR PARTS WARRANTY. Parts are warranted for an additional six (6) years from the second (2nd) through fifth (7th) year from the date of verified proper start-up of the System after proper installation described above. MEUS will provide a replacement for any defective part without charge for the part. Replacement parts are warranted for the remainder of this 1 + 6 year warranty period. Parts used for replacement may be replaced with those of like kind and quality and may be new or remanufactured. Defective parts must be made available to MEUS in exchange for the replacement part and become the property of MEUS.

E. For COMMERCIAL installations of any CITY MULTI System (1) designed by a Diamond Designer™, (2) installed by a licensed HVAC contractor that has successfully completed the Mitsubishi Electric three-day service course and (3) with a complete and approved commissioning report, MEUS extends the parts warranty in paragraph A as follows.

ADDITIONAL FOUR-YEAR PARTS WARRANTY. Parts are warranted for an additional four (4) years from the second (2nd) through fifth (5th) year from the date of verified proper start up of the System after proper installation described above. MEUS will provide a replacement for any defective part without charge for the part. Replacement parts are warranted for the remainder of this 1 + 4 year warranty period. Parts used for replacement may be replaced with those of like kind and quality and may be new or remanufactured. Defective parts must be made available to MEUS in exchange for the replacement part and become the property of MEUS.

F. NO LABOR. THESE LIMITED WARRANTIES DO NOT INCLUDE LABOR or any other costs incurred for service, maintenance, repair, removing, replacing, installing, complying with local building and electric codes, shipping, handling or replacement of the System, compressors or any other parts. The owner is solely responsible for all labor and other costs of

maintaining, installing, replacing, disconnecting or dismantling the System and any parts (such as filters) in connection with owner-required maintenance. Air filter cleaning and/or replacement for each indoor unit of the System are owner-required maintenance. It is not covered under warranty. Please consult the applicable technical documentation for air filter cleaning and other maintenance procedures.

G. Proper Installation; Proof of Purchase. This Limited Warranty applies only to Systems that are installed by licensed HVAC contractors who have completed any required MEUS training classes and who install the Systems in accordance with (i) all applicable building codes and permits; (ii) MEUS's installation and operation instructions; and (iii) good trade practices. MEUS may require satisfactory proof of purchase, installation and start-up of the System as a condition to providing replacement parts under this limited warranty.

BEFORE REQUESTING SERVICE, please review the user's instructions and technical documentation for your System to confirm the electric power supply and that user controls are properly adjusted for the System

1. TO OBTAIN WARRANTY SERVICE:

- a) Contact the licensed HVAC contractor who installed your System or another licensed HVAC contractor or servicer, or an authorized CITY MULTI distributor (whose name and address may be obtained on our website at www.mehvac.com) within the applicable warranty time period.
- b) Proof of the installation date is required when requesting warranty service. Present the sales receipt, building permit or other document which establishes proof and date of installation. Otherwise, this Limited Warranty shall be deemed to begin one hundred twenty (120) days after the date of manufacture stamped on the System. **THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF COVERAGE UNDER THIS LIMITED WARRANTY.** However, please return the Owner Registration Card so that MEUS can contact you if a question of safety arises.
- c) This Limited Warranty applies only while the System remains at the site of the original installation and only to locations within the continental United States, Alaska and Hawaii.
 - d) All repairs under this limited warranty must be made by a licensed HVAC contractor or servicer.

2. THIS LIMITED WARRANTY EXCLUDES AND DOES NOT COVER property damage, malfunction or failure of the System, or personal injury caused by or resulting from any of the following:

- (a) accident, abuse, negligence or misuse;
- (b) operating the System in a corrosive or wet environment containing chlorine, fluorine or any other hazardous chemicals;
- (c) installation, alteration, repair or service by anyone other than a licensed HVAC contractor or other than pursuant to the manufacturer's instructions;
- (d) improper matching of System components;
- (e) improper sizing or design of the System;
- (f) improper or deferred maintenance contrary to the manufacturer's instructions;
- (g) physical abuse to or misuse of the System (including failure to perform any maintenance as described in the Operation Manual such as air filter cleaning, or any System damaged by excessive physical or electrical stress);
- (h) Systems that have had a serial number altered, defaced or removed;
- (i) use or operation in any manner contrary to the manufacturer's instructions;
- (j) freight damage;
- (k) damage caused by force majeure or other factors such as lightning, fire, flood, earthquake and fluctuations in or interruptions of electrical power;
- (l) all labor costs, including diagnostic and other service calls for the removal and installation of Systems or parts;
- (m) System installation or set-ups; or
- (n) adjustment of user controls .

3. THIS LIMITED WARRANTY ALSO EXCLUDES: (a) SERVICE CALLS WHERE NO DEFECT UNDER THIS LIMITED WARRANTY IN THE SYSTEM IS FOUND; or (b) Systems purchased or installed outside the United States;

4. This Limited Warranty shall not be enlarged, extended or affected by, and no obligation or liability shall arise or grow out of, MEUS providing, directly or indirectly, any technical advice, information and/or service to an owner in connection with the System.

5. EXCEPT AS STATED IN THIS LIMITED WARRANTY, MEUS MAKES NO OTHER WARRANTIES OF ANY KIND WHATSOEVER REGARDING THE SYSTEM OR ITS PARTS. MEUS DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR PARTICULAR PURPOSE. NO ONE IS AUTHORIZED TO CHANGE THIS LIMITED WARRANTY IN ANY RESPECT OR TO CREATE ANY OTHER OBLIGATION OR LIABILITY FOR MEUS IN CONNECTION WITH THE SYSTEM OR THE PARTS. MEUS DISCLAIMS ALL LIABILITY FOR THE ACTS, OMISSIONS AND CONDUCT OF ALL THIRD PARTIES (including, without limitation, the installing contractor) IN CONNECTION WITH OR RELATED TO THE SYSTEM.

6. UNDER NO CIRCUMSTANCES SHALL MEUS BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, PATENT INFRINGEMENT, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, SYSTEM FAILURE, IMPAIRMENT OF OTHER GOODS, COSTS OF REMOVAL AND REINSTALLATION OF THE SYSTEM, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARISING OUT OR RELATED TO THE SYSTEM WHETHER BASED ON BREACH OF WARRANTY, BREACH OF CONTRACT, TORT OR OTHERWISE, EVEN IF MEUS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. IN NO EVENT SHALL MEUS'S LIABILITY EXCEED THE ACTUAL PURCHASE PRICE OF THE SYSTEM WITH RESPECT TO WHICH ANY CLAIM IS MADE.

7. Some states do not allow limitations on warranties or exclusions or limitation of damages, so the above limitations or exclusions may not apply to you.

8. This Limited Warranty gives the owner specific legal rights and the owner may also have other rights that vary from state to state.

9. This Limited Warranty is valid only in the continental United States, Alaska and Hawaii, and it is not transferable.

**MITSUBISHI ELECTRIC US, INC.
Cooling & Heating Division
1340 Satellite Blvd
Suwanee, GA 30024**