

**Mitsubishi Electric Air Curtain LIMITED WARRANTY**  
**Parts only; No labor**

The HVAC Advanced Products Division of MITSUBISHI ELECTRIC & ELECTRONICS USA, INC. ("MEUS") warrants as follows to the original owner of this Mitsubishi Electric Air Curtain product that, if it is purchased and installed properly outside of the United States of America according to installation instructions under local codes and laws, should it prove defective by reason of defects arising from improper workmanship and/or material.

**a. One Year Warranty on Parts and Defects in Manufacturing or Workmanship.** The parts and Manufacturing and Workmanship are warranted for a period of one (1) year after the date of the original installation at the owner's premises. We will provide a replacement for any defective part without charge for the part. Parts used for replacement may be replaced with those of like kind and quality and may be new or remanufactured. Parts used for replacement are warranted for the remainder of the original warranty period. Defective parts must be made available to MEUS in exchange for the replacement part and become the property of MEUS.

**b. No Labor. THIS LIMITED WARRANTY DOES NOT INCLUDE LABOR** or other costs incurred for service, repair, removal, installation, shipping or handling of defective or replacement of Mitsubishi Electric Air Curtain product or parts

**c. Proper Installation & Maintenance.** This Limited Warranty applies only to Mitsubishi Electric Air Curtain products that are properly installed in accordance with local building codes and permits, utilizing MEUS's installation and operation instructions and following good trade practices. Use, care, and maintenance must be performed according to the installation instructions, owner's manual and MEUS service information. Items not covered by this warranty are those items that are designed to be maintained or replaced by the owner who is solely responsible for those items and related labor. Air filter cleaning is normal required maintenance and labor for this procedure is not covered under warranty. Please refer to the Operating Instruction Manual for air filter cleaning procedures.

**d. Timely Notice.** To obtain warranty service and parts replacement, you must notify the contractor who installed the Mitsubishi Electric Air Curtain product or your nearest MEUS Mitsubishi Electric Air Curtain product contractor, dealer or distributor of any defect within the applicable warranty time period.

**BEFORE REQUESTING SERVICE, please review the Operating Instruction Manual to insure proper installation and correct customer adjustment. If the problem persists please arrange for warranty service.**

**1. TO OBTAIN WARRANTY PARTS SERVICE:**

a. Contact the contractor who installed your Mitsubishi Electric Air Curtain product or your nearest MEUS Mitsubishi Electric Air Curtain product contractor, dealer or distributor.

b. Proof of the installation date is required when requesting warranty service. Present your sales receipt, building permit or other document which establishes proof and date of installation. Otherwise, this Limited Warranty shall be deemed to begin sixty (60) days after the date of manufacture placed on the Mitsubishi Electric Air Curtain product. **THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF COVERAGE UNDER THIS LIMITED WARRANTY.** However, please return the Owner Registration Card so that we can contact you should a question of safety arise which could affect you.

c. This Limited Warranty applies only while the Mitsubishi Electric Air Curtain product remains at the site of the original installation. Defective and replaced parts must be returned through your contractor to the local authorized MEUS distributor for credit.

**2. THIS LIMITED WARRANTY DOES NOT COVER** property damages, malfunction or personal injury caused by or resulting from:

[a] accident, abuse, negligence or misuse;

- [b] operating the Mitsubishi Electric Air Curtain product in a corrosive or wet environment containing chlorine, fluorine or any other chemical hazardous to the Mitsubishi Electric Air Curtain product;
- [c] installation, alteration, repair or service by anyone other than a trained contractor; improper electric wiring; inadequate or interrupted electrical power supply; or other than pursuant to the manufacturer's instructions;
- [d] improper or deferred maintenance contrary to the manufacturer's instructions;
- [e] physical abuse to or misuse of the product (including any failure to carry out any maintenance as described in the Operating Instruction Manual including air filter cleaning or any product damaged by excessive physical or electrical stress);
- [f] products that have had a serial number or any part thereof altered, defaced or removed;
- [g] cost to replace, refill or dispose of refrigerant;
- [h] product use in any manner contrary to the Operating Instruction Manual; freight damage; or any damage caused by force majeure (such as fire, flood, wind or lightning) or other factors beyond the reasonable control of MEUS, such as power surge damage caused by lightning and fluctuations in or interruptions of electrical power and flood.

3. This Limited Warranty also excludes service calls where no defect in the product covered under this warranty is found, all costs, expenses or any other damages arising from product installation or set-ups, any adjustments of user controls. Please consult the operating instructions contained in the Operating Instruction Manual furnished with the product for information regarding user controls.

4. YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS OR IMPLIED WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED FROM THIS WARRANTY.

5. UNDER NO CIRCUMSTANCES SHALL MEUS BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY PUNITIVE, EXEMPLARY, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE. IN NO EVENT SHALL MEUS'S TOTAL LIABILITY EXCEED THE PRICE PAID FOR THE AIR CURTAIN WHICH IS THE SUBJECT OF A CLAIM OR DISPUTE.

6. THE EXPRESS LIMITED WARRANTY MADE IN THIS WARRANTY IS EXCLUSIVE AND MAY NOT BE CHANGED OR ENLARGED BY ANY DISTRIBUTOR, DEALER, CONTRACTOR OR ANY OTHER PERSON.

7. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON WARRANTIES OR LIMITATION OF DAMAGES, AND SO THE LIMITATIONS AND EXCLUSIONS ABOVE MAY NOT APPLY TO YOU.

8. Before pursuing any legal rights and remedies, the Owner must give MEUS at least thirty (30) days prior written notice, sent to Customer Relations at the address below by prepaid air mail or commercial delivery service, of any defective Air Curtain product, and describe the model and serial number, the defect or complaint and request a repair, replacement or correction of the problem covered by this warranty.

**MITSUBISHI ELECTRIC & ELECTRONICS USA, INC.**

**Customer Relations**  
**HVAC Advanced Products Division**  
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