

## LIMITED WARRANTY

### Diamondback Ball Valves and Accessories

1. **ONE YEAR BALL VALVE WARRANTY** - MITSUBISHI ELECTRIC & ELECTRONICS USA, INC. ("MEUS") warrants to the original end-user of this product that, should it prove defective due to improper workmanship and/or material under normal use and proper installation for a period of one year from the date of installation, we will repair or replace, at our option, any defective Ball Valve or component without charge for the part. Replacement Ball Valves are warranted for the remainder of the original warranty period.
2. **THIS WARRANTY DOES NOT INCLUDE LABOR** or other costs incurred for servicing, repairing, removing, installing, shipping or handling of defective or replacement Ball Valves.
3. **TO OBTAIN WARRANTY SERVICE**, please contact your dealer or contractor who installed this product. If your dealer or contractor needs assistance, its distributor is available for consultation. Should you not receive satisfactory warranty service, please call, fax or write to us at:

warranty@hvac.mea.com  
Mitsubishi Electric & Electronics USA, Inc.  
Attn.: Customer Service,  
3400 Suwanee Lawrenceville Road, Suwanee GA 30024,  
Telephone: 1-678-376-2900,  
FAX: 1-678-376-3540.

4. This limited warranty applies only while the Ball Valve remains at the site of the original installation. This limited warranty applies only if the Ball Valve is installed and operated in accordance with the manufacturer's instructions and in compliance with applicable local installation and building codes and good trade practices.
5. Any defective Ball Valve to be replaced must be made available to your dealer or contractor in exchange for the replacement part. You must present proof of the original date of installation of the product in order to establish the effective date of the warranty.
6. **THIS WARRANTY DOES NOT COVER** any damage resulting or arising from: (a) installation that is not strictly according to the manufacturer's instructions; (b) handling, tearing, or cutting of the insulation material; (c) accident, abuse, negligence, or misuse; (d) improper wiring or electrical power; (e) modification or alteration; (f) improper application of the product; (g) failure to properly maintain and service the product according to manufacturer's instructions; (h) installation or operating of the product in a manner contrary to the instructions of the manufacturer; or (i) lightning, fluctuations in electrical power or acts of God. This limited warranty also excludes all costs of installation, disconnection or dismantling the product and owner-required maintenance. Consult the instructions enclosed with the product for information regarding recommended maintenance.
7. No one is authorized to change this LIMITED WARRANTY in any respect, or to create for us any other obligation or liability in connection with this product.
8. **YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. UNDER NO CIRCUMSTANCES SHALL MEUS BE LIABLE TO THE OWNER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS PRODUCT, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE.**
9. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental, special or consequential damages, so the above limitations or exclusions may not apply to you.
10. This warranty gives your specific legal rights, and you may also have other rights, which vary, from state to state.
11. This warranty is valid only in the U.S.A. and is not transferable.

**MITSUBISHI ELECTRIC & ELECTRONICS AMERICA, INC.**

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